

Date Reviewed 11th January 2017



Quality Policy

It is the company policy:

- To maintain a management system, defined by ISO 9001:2008, and national and international standards appropriate to the company operations.
- To ensure that all staff is fully trained, competent and have a thorough understanding of the part they play in providing excellent services to customers. Quality is the responsibility of everyone;
- To provide services that fully meet customer requirements. Failure to satisfy customer needs means loss of business and/or loss of contribution;
- To work with suppliers and subcontractors to ensure materials and services used conform to defined requirements and quality levels. Consistency is vital in the materials and services used to manufacture quality products;
- To maintain high quality standards and set targets to improve performance and continuously improve quality. The quest for ever improving quality is essential to the Company's commitment to excellence and long term success;
- To maintain a profitable business for the long term benefit of its customers, employees and shareholders. A prosperous business is key to a secure customer – supplier relationship, and the continued support of our investors.
- To conform to all applicable customer and statutory regulations and codes of practice.

Signed
Managing Director

Dated 11/01/2017